

Electropic Ltd.

hire@electropic.co.uk

Terms and Conditions of Hire

1. A deposit is payable before collection of equipment. Any breakage that renders any part of the equipment unusable will result in the retention of all or part of the deposit to cover the cost of replacement, at the discretion of Electropic Ltd. The equipment will be checked before any deposit is refunded.
2. Pick up/drop off of equipment is arranged with Electropic Ltd. on an individual basis prior to hire. *Late returns may be subject to retention of part of the deposit, at the discretion of Electropic, up to a full days hire at the list price per 24 hours, especially if you don't phone and let us know.*
3. If the customer wrongly fails to take delivery of the goods Electropic shall be entitled to invoice the customer at any time after Electropic has notified the customer that the goods are ready for collection or delivery.
4. Identification will be required before equipment is issued. Acceptable forms must provide photo ID **AND** recent proof of address (Driving licence, passport, recent utility bill/bank statement).
5. Usage instructions, which will be given verbally or in writing, should be adhered to at all times (e.g. amplifier volume settings); not doing so could damage the equipment and result in the retention of the deposit as in paragraph 1.
6. Safety warnings given in the instructions and on the equipment should be heeded at all times.
7. Payment of invoices, which will be provided on or prior to delivery and or collection by the customer of the goods, can be made by cash, cheque or standing order. Goods supplied against payment by cheque will be released only if the cheque is supported by a bankers card or if exceeding the limit for such a transaction upon clearance of such cheque.
8. Electropic Limited reserve the right to increase or decrease current price lists without any notification in writing to past or present customers.
9. Reasons for refusal of refund as stated in [1] include, but are not exclusive to, Malicious Damage , Negligence, Fire Damage, Flood Damage, Operator Error, Operator Incompetence, Operator Inexperience.
10. **Cancellation charges:** In the event of cancellation by the client, the holding deposit will be retained by Electropic Ltd., plus the following charges according to notice given:

1 week or more	No charge
3 days to 1 week	20% of value of booking
Less than three days	50% of value of booking
Less than one day	100% of value of booking